

Passengers' Satisfaction for Airports Services

January 2019



%73

Passenger's satisfaction in Riyadh, Jeddah and Dammam and Madinah Airports
Total votes **651,580** - (**475,954** positive votes)

King Khalid International Airport



%69 Travel and ground services procedures



Total votes 116,487

%65 Airport's services



Total votes 50,938

%79 Airport's facilities cleanliness



Total votes 155,861



Total votes
323,286

King Abdulaziz International Airport



%61 Travel and ground services procedures



Total votes 32,811

%58 Airport's services



Total votes 8,915

%57 Airport's facilities cleanliness



Total votes 34,091



Total votes
75,817

King Fahad International Airport



%72 Travel and ground services procedures



Total votes 30,550

%63 Airport's services



Total votes 7,921

%81 Airport's facilities cleanliness



Total votes 51,498



Total votes
89,969

Prince Mohammad bin Abdulaziz International Airport



%76 Travel and ground services procedures



Total votes 76,949

%80 Airport's services



Total votes 27,191

%79 Airport's facilities cleanliness



Total votes 58,368



Total votes
162,508

