

# Passengers' Satisfaction for Airports Services

DEC 2019



**%75**

Passenger's satisfaction in Riyadh, Jeddah and Dammam and Madinah Airports  
Total votes **887,500** - (**665,640** positive votes)

## King Khalid International Airport



**%79** Travel and ground services procedures



Total votes: 65,561

**%72** Airport's services



Total votes: 71,438

**%83** Airport's facilities cleanliness



Total votes: 152,714

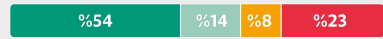


Total votes  
**289,713**

## King Abdulaziz International Airport



**%68** Travel and ground services procedures



Total votes: 113,340

**%65** Airport's services



Total votes: 75,426

**%70** Airport's facilities cleanliness



Total votes: 115,516



Total votes  
**304,282**

## King Fahad International Airport



**78%** Travel and ground services procedures



Total votes: 39,847

**67%** Airport's services



Total votes: 49,822

**83%** Airport's facilities cleanliness



Total votes: 61,041



Total votes  
**150,710**

## Prince Mohammad bin Abdulaziz International Airport



**%83** Travel and ground services procedures



Total votes: 65,226

**%78** Airport's services



Total votes: 36,342

**%78** Airport's facilities cleanliness



Total votes: 41,227



Total votes  
**142,795**

