

# Complaints Index Report for Air Carriers

September 2022

Least Complaints ————— 100,000 Passengers ————— Most Complaint

## Air Carriers ranking according to the number of complaints



Complaints rate for this month  
per 100,000 passenger

17

23

37

Complaints rate for the same month  
last year per 100,000 passenger

9

16

19

Percentage of complaints  
Resolved on time for this month

%92

%81

%23

Most received complaint's  
category For this month



Total number of complaints

↑ 1157

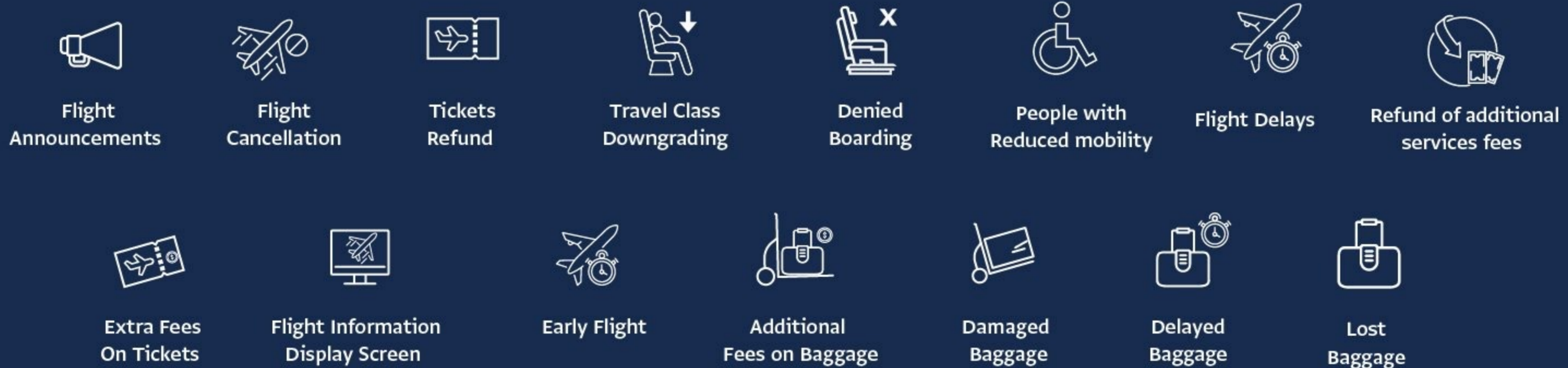
Sep 2022

355

↓

Sep 2021

## Complaints Categories for air carries



\* The above statistics has been gathered on 1st of October

%0-%39 %40-%59 %60-%89 %90-%100