

Complaints Index Report for Air Carriers

December 2022

Least Complaints

100,000 Passengers

Most Complaint

Air Carriers ranking according to the number of complaints



Complaints rate for this month
per 100,000 passenger

18

47

50

Complaints rate for the same
month last year per 100,000 passenger

6

17

9

Percentage of complaints
Resolved on time for this month

99%

93%

34%

The most traded
categories for this month



Total number of complaints

↑ 879

December 2022

391

↓

December 2021

Complaints Categories for air carries



* The above statistics has been gathered on 1st of Jan

%0-%39 %40-%59 %60-%89 %90-%100