



# Complaints Index Report for Air Carriers

February 2022

Least Complaints

100,000 Passengers

Most Complaint

## Air Carriers ranking according to the number of complaints



Number of complaints  
for this month

8

13

19

Number of complaints  
for the same month of last year

5

20

25

Percentage of complaints  
Resolved on time for this month

%96

%89

%82

Most received complaint's  
category For this month



Total number of complaints

↑ 308

February 2022

171

↓

February 2021

## Complaints Categories for air carries



\* The above statistics has been gathered on 1st of March

%0-%39    %40-%59    %60-%89    %90-%100