

Complaints Index Report for Air Carriers

January 2023

Least Complaints ----- 100,000 Passengers ----- Most Complaint

Air Carriers ranking according to the number of complaints



Complaints rate for this month per 100,000 passenger	20	34	39
Complaints rate for the same month last year per 100,000 passenger	8	28	20
Percentage of complaints Resolved on time for this month	97%	31%	96%
The most traded categories for this month	 	 	

Total number of complaints **↑ 790** January 2023 **447 ↓** January 2022

Complaints Categories for air carries

* The above statistics has been gathered on 1st of Feb

%0-%39 ■ %40-%59 ■ %60-%89 ■ %90-%100 ■