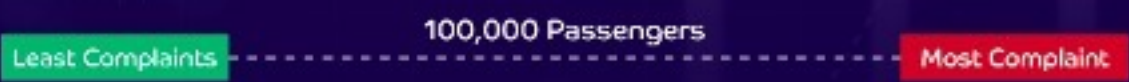


Complaints Index

Report for Airports

April 2025



Airports ranking according to the number of complaints

International Airports More than 6,000,000 Passengers Annually

Airports	complaints rate for this month per 100,000 passenger	complaints rate for the same month last year per 100,000 passenger	Actual number of complaints for this month	Percentage of complaints resolved on time for this month	Most received complaints' category for this month	
Prince Mohammed International Airport	0.2	0.3	2	%100		
King Khaled International Airport	0.3	1	10	%100		
King Abdulaziz International Airport	1	0.4	23	%100		
King Fahad International Airport	1	0.4	16	%100		

International Airports Less than 6,000,000 Passengers Annually

Airports	complaints rate for this month per 100,000 passenger	complaints rate for the same month last year per 100,000 passenger	Actual number of complaints for this month	Percentage of complaints resolved on time for this month	Most received complaints' category for this month	
Abha International Airport	1	1	3	%100		
Taif International Airport	1	4	1	%100		
Hall International Airport	1	4	1	%100		
Prince Naif International Airport	1	1	2	%100		
King Abdullah International Airport	2	1	4	%100		
Najran International Airport	2	1	2	%100		
Prince Sultan International Airport	2	1	6	%100		
Al Jouf Airport	5	0	3	%100		
Prince Abdulmohsen International Airport	6	0	3	%100		
Al Qaisumah Airport	7	10	2	%100		
Al Ahsa International Airport	7	13	1	%100		

Domestic Airports

Airports	complaints rate for this month per 100,000 passenger	complaints rate for the same month last year per 100,000 passenger	Actual number of complaints for this month	Percentage of complaints resolved on time for this month	Most received complaints' category for this month	
King Saud Domestic Airport	3	0	1	%100		
Bisha Domestic Airport	3	0	1	%100		
Sharurah Domestic Airport	6	0	1	%100		

Total number of complaints

82↑
April 2025

56↓
April 2024

Complaints Categories for airports



* The airports statistics above show only the airport that received complaints this month

* The above statistics has been gathered on 1st of May

