

Complaints Index Report for Air Carriers

June 2025

Least Complaints ------ Most Complaint

Air Carriers ranking according to the number of complaints	Paras Succession Formation of the second sec	Elementario Elemen	Flyedeel, walking the second of the second o
Complaints rate for this month per 100,000 passenger	26	32	34
Complaints rate for the same month last year per 100,000 passenger	14	12	18
Percentage of complaints Resolved on time for this month	%100	%100	%100
Most received complaint's category For this month			

Total number of complaints

1 3 7 0 1
June 2025

June 2024

Complaints Categories for air Carriers



2

Baggage Services

Tickets

Flights

PRM Services Flight Information Display Screen

On-board Services Flight Announcements Customer Service Boarding Services

* The above statistics has been gathered on 1st of July

0% - 39%

40% - 59%

60% - 89%

90% - 100%

