



Complaints Index Report

for Air Carriers

January 2025

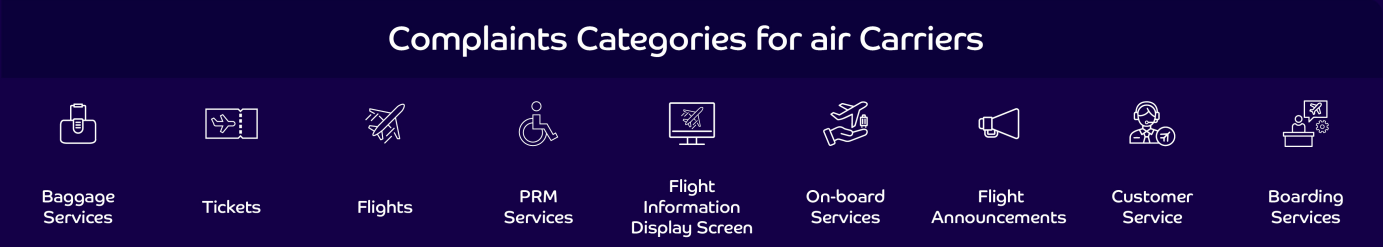


Air Carriers ranking according to the number of complaints			
			
Complaints rate for this month per 100,000 passenger	26	32	37
Complaints rate for the same month last year per 100,000 passenger	29	21	51
Percentage of complaints Resolved on time for this month	100%	100%	100%
Most received complaint's category For this month	  	  	  

Total number of complaints

1,486↑  
January 2025

1,410↓  
January 2024



\* The above statistics has been gathered on 1<sup>st</sup> of February

