



Complaints Index Report

for Air Carriers

February 2025



Air Carriers ranking according to the number of complaints			
			
Complaints rate for this month per 100,000 passenger	20	25	31
Complaints rate for the same month last year per 100,000 passenger	11	10	13
Percentage of complaints Resolved on time for this month	100%	100%	100%
Most received complaint's category For this month			
			
			

Total number of complaints

1,169 ↑
February 2025

1,011 ↓
February 2024



* The above statistics has been gathered on 1st of March

