

Complaints Index Report for Air Carriers

February 2025

Least Complaints

100,000 Passengers

Most Complaint

Air Carriers ranking according to the number of complaints		Flyridas	Western Comments of the Commen
Complaints rate for this month per 100,000 passenger	20	25	31
Complaints rate for the same month last year per 100,000 passenger	11	10	13
Percentage of complaints Resolved on time for this month	100%	100%	100%
Most received complaint's category For this month			\$
	The state of the s		
	\$	\$ [

Total number of complaints

1,169 1 February 2025

1,011 February 2024

Complaints Categories for air Carriers

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Baggage Services

Tickets

Flights

PRM Services Flight Information Display Screen

On-board Services Flight Announcements Customer Service Boarding Services

* The above statistics has been gathered on 1st of March

0% - 39%

40% - 59%



60% - 89%



90% - 100%

